



January 11, 2010

Dear valued customer,

NEMF remains committed to increasing our value to your organization by providing you with state of the art transportation and technology products in conjunction with award winning service throughout 2010 and beyond.

Due to continuing increases to our operation costs, NEMF will be implementing a 5.9 percent general rate increase (GRI) effective January 11, 2010. All published floor minimum charges will be increased to \$3.00 and our general accessorial charges will be increased 5.9 percent rounded to the nearest dollar.

We appreciate your business and the continued support you have shown NEMF through the years. Should you have further questions, please feel free to contact your Sales Account Executive.

Sincerely,

Richard Bowden
Vice President Yield Management
New England Motor Freight

